

# UTILITY TURN-ON SHEET

Leverage Realty Team | Powered by Howard Hanna | Great Bridge Office

Confirm the provider at your exact street address. Request service before moving and coordinate the start date with closing and possession. Names below link to official provider pages. Internet options require an address check.

## Virginia Beach, VA

| Electricity                                     | Water / sewer                                                   | Gas                                                  | Cable / internet                                                                 |
|-------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Virginia Beach Public Utilities</a><br>757-385-4631 | <a href="#">Virginia Natural Gas</a><br>866-229-3578 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

## Chesapeake, VA

| Electricity                                     | Water / sewer                                               | Gas                                                                                                              | Cable / internet                                                                 |
|-------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Chesapeake Public Utilities</a><br>757-382-6352 | <a href="#">Virginia Natural Gas</a><br>866-229-3578<br><a href="#">Columbia Gas of Virginia</a><br>800-543-8911 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

Gas provider varies by address, including parts of Western Branch. Confirm which company serves the meter.

## Norfolk, VA

| Electricity                                     | Water / sewer                                     | Gas                                                  | Cable / internet                                                                 |
|-------------------------------------------------|---------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Norfolk Utilities</a><br>757-664-6700 | <a href="#">Virginia Natural Gas</a><br>866-229-3578 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

## Portsmouth, VA

| Electricity                                     | Water / sewer                                               | Gas                                                      | Cable / internet                                                                 |
|-------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Portsmouth Public Utilities</a><br>757-393-8524 | <a href="#">Columbia Gas of Virginia</a><br>800-543-8911 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

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## Suffolk, VA

| Electricity                                                                                                       | Water / sewer                                            | Gas                                                                                                              | Cable / internet                                                                                              |
|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357<br><a href="#">Community Electric Cooperative</a><br>757-242-6181 | <a href="#">Suffolk Public Utilities</a><br>757-514-7000 | <a href="#">Virginia Natural Gas</a><br>866-229-3578<br><a href="#">Columbia Gas of Virginia</a><br>800-543-8911 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a><br><a href="#">Glo Fiber</a> |

Electricity and gas territories vary. Rural homes may have a private well/septic system. Confirm all providers by street address.

## Hampton, VA

| Electricity                                     | Water / sewer                                           | Gas                                                  | Cable / internet                                                                 |
|-------------------------------------------------|---------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Newport News Waterworks</a><br>757-926-1000 | <a href="#">Virginia Natural Gas</a><br>866-229-3578 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

Hampton water service is provided by Newport News Waterworks.

## Newport News, VA

| Electricity                                     | Water / sewer                                           | Gas                                                  | Cable / internet                                                                 |
|-------------------------------------------------|---------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">Newport News Waterworks</a><br>757-926-1000 | <a href="#">Virginia Natural Gas</a><br>866-229-3578 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

## Williamsburg area, VA

| Electricity                                     | Water / sewer                                                                                                                                                         | Gas                                                  | Cable / internet                                                                 |
|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------|
| <a href="#">Dominion Energy</a><br>866-366-4357 | <a href="#">City of Williamsburg Water</a><br>757-220-6188<br><a href="#">James City Service Authority</a><br><a href="#">Newport News Waterworks</a><br>757-926-1000 | <a href="#">Virginia Natural Gas</a><br>866-229-3578 | <a href="#">Spectrum (formerly Cox)</a><br><a href="#">Verizon Home Internet</a> |

A Williamsburg mailing address may be in James City or York County. Confirm City water, JCSA, or Waterworks before applying.

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## Currituck County, NC

| Electricity                                                                                           | Water / sewer                                                                                                                           | Gas                                                  | Cable / internet                                        |
|-------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------|
| <a href="#">Dominion Energy - NC</a><br>866-366-4357<br><a href="#">Albemarle EMC</a><br>252-426-5735 | <a href="#">Currituck County Water &amp; Sewer</a><br>252-232-2769<br><a href="#">Southern Outer Banks Water System</a><br>252-232-2769 | <a href="#">Piedmont Natural Gas</a><br>800-752-7504 | <a href="#">Brightspeed</a><br><a href="#">Spectrum</a> |

Confirm electric territory and the water system for mainland vs. Corolla/Ocean Sands. Some neighborhoods have private systems or wells. Ask Piedmont about gas availability; propane may be used instead.

## Elizabeth City area, NC

| Electricity                                                                                                                                                       | Water / sewer                                                                                                           | Gas                                                  | Cable / internet                                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------|
| <a href="#">Elizabeth City Utilities</a><br>252-338-3981<br><a href="#">Dominion Energy - NC</a><br>866-366-4357<br><a href="#">Albemarle EMC</a><br>252-426-5735 | <a href="#">Elizabeth City Utilities</a><br>252-338-3981<br><a href="#">Pasquotank County Utilities</a><br>252-335-2240 | <a href="#">Piedmont Natural Gas</a><br>800-752-7504 | <a href="#">Spectrum</a><br><a href="#">Brightspeed</a> |

City Utilities supplies electricity and water in its service area. Outside that area, check Dominion/Albemarle EMC and Pasquotank County water. Verify by address.

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## Outer Banks, NC

| Electricity                                                                          | Water / sewer                                                                                                                                   | Gas                                                  | Cable / internet         |
|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|--------------------------|
| <a href="#">Dominion Energy - NC</a><br>866-366-4357                                 | <a href="#">Dare County Water</a><br>252-475-5990                                                                                               | <a href="#">Piedmont Natural Gas</a><br>800-752-7504 | <a href="#">Spectrum</a> |
| <a href="#">Cape Hatteras Electric Cooperative - Hatteras Island</a><br>252-995-5616 | <a href="#">Manteo Water &amp; Sewer</a><br>252-473-2133                                                                                        |                                                      |                          |
| <a href="#">Tideland EMC - Ocracoke Island</a><br>252-943-3046                       | <a href="#">Nags Head Water</a><br><a href="#">Kill Devil Hills Water</a><br><a href="#">Currituck County Water &amp; Sewer</a><br>252-232-2769 |                                                      |                          |

Providers vary by town and island. Check Dare County, your town water office, or Currituck for Corolla; Manteo and Ocracoke have separate water systems. Natural gas is address-dependent: ask Piedmont to confirm. If the home has propane, get the supplier and tank-ownership details from the seller.

## Your service setup checklist

- [ ] Confirm current providers with the seller; identify public water vs. well/septic and natural gas vs. propane.
- [ ] Arrange start dates and installation appointments; ask about deposits and required documents.
- [ ] Confirm access requirements and any electricity/water prerequisites for a gas appointment.
- [ ] Record confirmation numbers and appointment windows; test service after closing.

Property: \_\_\_\_\_ Possession date: \_\_\_\_\_

## Water, gas and housing notes

Water provider boundaries vary by town and subdivision. Manteo and Ocracoke have separate water systems; use the seller's current provider information to confirm the correct water office. Some homes use private wells or septic systems. For Corolla, contact Currituck County about the correct water system.

All-electric homes may not require gas. For propane, confirm the supplier, tank ownership/lease, and transfer process. For military housing, ask the housing office which utilities are included.

In Hampton Roads, [HRSD / HRUBS](#) may handle wastewater treatment charges separately or in a combined bill. Start water with the local provider and ask about wastewater billing.